

DATA POLICY FOR RESERVATIONS

Dear guest,

When you book a table, we will ask for your name and phone number.

If you book online, we also ask for your email address.

We store the information on the basis of articles 6.1. B & C in the GDPR, regarding agreements and legal obligations (identification of the guest, service and payment). After your visit, we store the information for a further 3 years based on article 6.1.F regarding legitimate interests (forgotten items, complaints, repeated no-shows).

When booking online, you can add special requests/comments. Of course, this is voluntary. Please be aware that such information is stored with your other reservation data. You should not write any information about allergies, health or other sensitive information if you are not comfortable with the information being stored for the above period.

Our bookkeeping and administration can store all the data mentioned above, as well as credit card information, bank details etc. up to 5 full calendar years after your visit, according to the Danish accounting law, on basis of articles 6.2 and 6.3.B in the GDPR.

Who has access to the information? The restaurant's waiters have access to the information via the restaurant's computer.

Our bookkeeping and administration have access to all received data as part of accounting tasks etc.

The booking company Bookatable is our data processor. Bookatable is part of the Michelin company group. Bookatable, their company group and their external service providers also have access to the information.

Read more about this at www.bookatable.co.uk/privacy-policy. There you can read about where the information is stored, IT security, use for statistics and about signing up for newsletters.

Who is responsible for the processing of the data? The restaurant's data controller is Jon Rex Laugen, corporate lawyer, phone no. 3312 1345, jon@sovino.dk.

If you have any questions/comments about our GDPR policy, if you want to know which information is registered about you, or if you wish to have your information erased before the time mentioned above, you are always welcome to e-mail or call our data controller.

Complaint Guide: Complaints about Danish companies' data processing can be filed with The Danish Data Protection Agency via www.datatilsynet.dk/english.
